

TABLE XXVIII. OFFICE ASSISTANT AND CUSTOMER SERVICE REPRESENTATIVE

January 2003

County	Office Assistant—Entry Level			Office Assistant—Journey Level			Utility Customer Service Representative			Senior Utility Customer Service Representative						
	No.	Min.	Max.	Actual	No.	Min.	Max.	Actual	No.	Min.	Max.	Avg.	No.	Min.	Max.	Avg.
Alamance	3	\$ 20,018	\$ 32,028	22,684	1	\$ 21,860	\$ 34,976	\$ 22,968	n/a				n/a			
Alexander		n/a				n/a			n/a				n/a			
Alleghany		n/a				n/a			n/a				n/a			
Anson																
Ashe		n/a				n/a			n/a				n/a			
Avery		n/a				n/a			n/a				n/a			
Beaufort	8	17,329	25,994	19,700	14	18,924	28,386	21,136	1	\$ 20,155	\$ 30,233	\$ 20,155	1	\$ 24,035	\$ 36,053	\$ 25,237
Bertie		n/a				n/a			n/a				n/a			
Bladen		n/a			8	20,538	29,716	22,747	1	20,538	27,166	20,538	1	22,359	29,716	22,831
Brunswick	4	18,384	32,196	19,554	10	24,624	43,140	30,655	2	21,264	37,272	22,068	n/a			
Buncombe	28	19,276	27,457	22,039	42	21,063	29,965	23,751	n/a				n/a			
Burke	2	18,079	28,023	18,629	2	19,932	30,894	23,414	n/a				n/a			
Cabarrus	7	20,022	30,881	23,151		n/a			n/a				n/a			
Caldwell		n/a				n/a			1	21,012	31,936	21,642	n/a			
Camden		n/a				n/a			1	17,323	26,279	18,187	1	18,918	28,698	19,860
Carteret	5	16,275	22,996	19,635	4	18,840	26,621	22,730	n/a				n/a			
Caswell		n/a				n/a			n/a				n/a			
Catawba	57	20,260	31,465	23,556	27	21,279	33,031	24,354	n/a				n/a			
Chatham	2	20,480	30,258	24,764		n/a			1	23,708	35,028	23,708	1	27,446	40,550	30,221
Cherokee	7	17,882	25,929	19,729	5	19,342	28,045	23,513	n/a				n/a			
Chowan		n/a				n/a			1	19,398	34,838	22,457	n/a			
Clay																
Cleveland		n/a				n/a			n/a				n/a			
Columbus		n/a				n/a			n/a				n/a			
Craven	8	19,310	28,771	21,603	2	21,204	31,598	29,204	3	21,204	31,598	23,326	1	29,448	43,874	40,883
Cumberland	40	19,680	32,472	20,577	1 V	23,650	39,023	27,187	n/a				n/a			
					12 IV	21,576	35,600	23,980								
Currituck		n/a				n/a			2	20,308	28,862	21,690	n/a			
Dare	26	18,370	27,553	22,212	12	20,962	31,443	26,747	2	21,906	32,858	26,162	1	34,108	51,026	37,081
Davidson		n/a			2	18,096	27,144	18,328	n/a				n/a			
Davie		n/a				n/a			2	22,432	34,791	23,549		22,432	34,791	28,587
Duplin		n/a			4	19,517	30,776	20,880	1	22,866	36,059	23,791	1	24,752	39,031	24,752
Durham	28	20,365	35,059	22,757	16	22,478	38,701	26,076	n/a				n/a			
Edgecombe	7	21,792	32,350	21,875	3	25,226	37,448	28,854	n/a				1	21,792	32,350	27,496
Forsyth																
Franklin	2	18,267	25,810	18,921		n/a			2	18,267	25,810	19,845	n/a			
Gaston	19	18,074	28,015	22,448	10	19,357	30,010	24,003	n/a				n/a			
Gates		n/a				n/a			n/a				n/a			
Graham		n/a				n/a			n/a				n/a			
Granville		n/a				n/a			1	26,475	40,772	30,915	n/a			
Greene		n/a				n/a			1	15,986	22,383	19,186	1	19,430	27,202	25,186
Guilford	233	20,850	35,445	25,459	52	22,987	39,078	29,782	n/a				n/a			
Halifax	7	15,412	24,580	19,147	6	16,724	27,148	19,856	2	20,401	33,118	21,709	1	22,533	36,578	24,887
Harnett		n/a			1	23,520	32,927	24,931	3	19,723	27,611	23,017	1	21,537	30,142	26,630
Haywood		n/a				n/a			n/a				n/a			
Henderson	2	19,364	28,646	19,754	9	20,943	30,986	23,498	n/a				n/a			
Hertford		n/a				n/a			1	18,735	27,727	18,735	n/a			
Hoke	10	17,710	23,818	20,847		n/a			2	23,733	31,918	24,326	1	33,395	44,912	33,395
Hyde		n/a				n/a			n/a				n/a			
Iredell	3 VI	23,880	37,020	30,652	10 IV	20,892	32,388	24,631	n/a				n/a			
	1 V	22,836	35,400	24,888	18 III	19,080	29,580	21,765								
Jackson		n/a				n/a			n/a				n/a			
Johnston	2	21,888	32,309	23,457		n/a			n/a				n/a			
Jones		n/a				n/a			1	20,916	26,088	21,804	n/a			
Lee		19,866	27,725	no data		21,693	30,299	no data	n/a				n/a			
Lenoir	3	17,774	25,742	20,586	1	26,873	38,920	38,477	n/a				n/a			
Lincoln																
McDowell		n/a				n/a			n/a				n/a			
Macon	6	16,840	25,260	no data	9	18,566	27,849	no data	n/a				n/a			
Madison																
Martin		n/a				n/a			1	20,087	32,111	20,087	n/a			
Mecklenburg	139	20,699	35,188	24,722	26	22,525	38,292	31,481	n/a				n/a			
Mitchell		n/a			1	19,513	27,318	19,080	n/a				n/a			
Montgomery	7	18,612	30,516	20,462	4	21,480	35,220	26,946	n/a				n/a			
Moore	8	18,671	28,344	20,951		n/a			1	23,525	36,134	24,701	1	25,779	39,776	29,988
Nash		n/a				n/a			n/a				n/a			

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	No.	Min.	Max.	Actual	No.	Min.	Max.	Actual	No.	Min.	Max.	Avg.	No.	Min.	Max.	Avg.
New Hanover	29	\$ 23,005	\$ 35,277	\$ 26,802	56	\$ 25,459	\$ 39,042	\$ 27,852	6	\$ 25,459	\$ 39,042	\$ 26,317	n/a			
Northampton	9	17,135	25,706	18,648	1	18,892	28,341	20,350	n/a				n/a			
Onslow		n/a			21	18,085	25,322	18,922	4	15,850	22,192	17,445	3	\$ 18,879	\$ 26,431	\$ 22,859
Orange	12	21,318	33,070	26,458	19	21,839	34,724	no data	n/a				n/a			
Pamlico	15			18,256	n/a				n/a				n/a			
Pasquotank		n/a			n/a				2	17,272	26,879	18,500	1	20,021	31,090	27,801
Pender	2	17,779	24,891	20,389	3	24,520	34,328	32,366	1	17,779	24,891	19,282	n/a			
Perquimans		n/a			n/a				1.5	22,064	53,008	20,596	n/a			
Person				20,964	n/a				n/a				n/a			
Pitt	5	20,138	31,827	19,106	9	22,118	34,957	26,148	n/a				n/a			
Polk	2	17,394	25,698	18,500	n/a				n/a				n/a			
Randolph	2	18,600	27,972	18,600	9	20,340	30,708	23,845	n/a				n/a			
Richmond	4	17,439	25,383	17,672	n/a				2	17,028	24,784	20,534	n/a			
Robeson	7	15,456	22,056	15,361	18	17,748	25,320	18,960	1	33,744	48,144	38,904	n/a			
Rockingham		n/a			n/a				n/a				n/a			
Rowan	35	18,935	30,044	21,568	24	20,882	33,147	25,017	n/a				n/a			
Rutherford		20,569	29,566	no data		24,617	35,379	no data	n/a				n/a			
Sampson	20	17,688	24,768	18,428	n/a				1	19,332	27,060	21,648	n/a			
Scotland	3	19,344	27,336	20,684	16	21,168	29,916	22,103	n/a				n/a			
Stanly		n/a			1	18,008	27,012	18,908	1	19,702	29,553	24,121	1	20,608	30,912	21,859
Stokes		18,100	27,150	19,186		19,577	29,365	21,778	n/a				n/a			
Surry	2	18,636	29,988	20,819	11	20,292	32,652	23,320	n/a				n/a			
Swain	1	16,083	23,703	18,623	n/a				n/a				n/a			
Transylvania	7	20,441	29,639	22,824	3	22,322	32,367	28,243	n/a				n/a			
Tyrrell		n/a			n/a				n/a				n/a			
Union		n/a			n/a				4	25,503	38,254	25,503	1	29,157	43,735	34,500
Vance		19,212	29,928	no data		21,156	32,988	no data	n/a				n/a			
Wake	15	17,777	29,627	24,367	206	19,967	33,279	25,464	n/a				n/a			
Warren	5	17,453	28,007	19,421	7	19,243	30,879	20,490	n/a				n/a			
Washington	1	16,848	24,408	vacant	1	19,176	27,768	19,668	1	16,848	24,408	18,600	1	23,040	33,372	25,428
Watauga	1	24,413	36,619	29,164	4	25,511	38,266	31,591	n/a				n/a			
Wayne		n/a			n/a				n/a				n/a			
Wilkes	8	14,577	35,027	21,013	n/a				n/a				n/a			
Wilson		n/a			n/a				n/a				n/a			
Yadkin		n/a			n/a				n/a				n/a			
Yancey		n/a			n/a				n/a				n/a			