

TABLE XXVIII. OFFICE ASSISTANT AND CUSTOMER SERVICE REPRESENTATIVE

January 2005

County	Office Assistant—Entry Level			Office Assistant—Journey Level			Utility Customer Service Representative			Senior Utility Customer Service Representative						
	No.	Min.	Max.	Actual	No.	Min.	Max.	Actual	No.	Min.	Max.	Avg.	No.	Min.	Max.	Avg.
Alamance	7	\$ 20,819	\$ 33,309	\$ 23,231	3	\$ 22,734	\$ 36,375	\$ 27,764	n/a				n/a			
Alexander		n/a				n/a			n/a				n/a			
Alleghany		n/a				n/a			n/a				n/a			
Anson		n/a				n/a			n/a				1	\$ 18,456	\$ 29,671	\$ 23,877
Ashe		n/a				n/a			n/a				n/a			
Avery																
Beaufort		n/a				n/a			3	\$ 20,661	\$ 30,999	\$ 20,661	1	22,562	33,844	22,562
Bertie		n/a				n/a			1	18,405	27,811	20,773	1	22,027	33,288	28,758
Bladen		n/a			8	21,789	31,526	24,120	1	21,789	28,820	21,789	1	23,721	31,526	24,222
Brunswick	13	19,122	30,595	22,232	20	22,292	35,667	32,774	4	23,876	38,202	24,234	1	28,630	45,808	40,918
Buncombe	31	III 20,450	29,129	22,677	34	IV 22,346	31,790	25,427		n/a				n/a		
Burke	2	18,443	28,586	19,004	2	20,332	31,515	23,884		n/a				n/a		
Cabarrus	5	20,728	31,971	23,455		n/a				n/a				n/a		
Caldwell		n/a			12	17,453	26,180	19,740		n/a				n/a		
Camden	2	18,022	27,031	21,206		n/a			1	18,022	27,031	18,923	1	19,680	29,518	21,122
Carteret		n/a				n/a				n/a				n/a		
Caswell		n/a				n/a				n/a				n/a		
Catawba	41	22,139	34,366	24,606	6	28,268	43,855	34,575		n/a				n/a		
Chatham		n/a			4	24,666	36,443	28,882	1	24,666	36,443	24,666	1	28,555	42,189	32,366
Cherokee	5	17,882	25,929	19,355	10	19,342	28,045	22,750		n/a				n/a		
Chowan		n/a				n/a			1	20,281	36,423	23,478		n/a		
Clay		n/a				n/a				n/a				n/a		
Cleveland	40	20,136	31,410	23,172		n/a				n/a				n/a		
Columbus																
Craven	8	III 20,486	33,522	22,113	4	IV 22,496	36,822	24,784	3	22,496	36,822	25,318		n/a		
Cumberland	27	III 20,430	33,710	21,486	13	V 24,478	40,389	26,999		n/a				n/a		
Currituck		n/a				n/a			2	21,545	30,168	22,415	1	26,366	36,919	28,539
Dare	23	18,907	31,196	22,571	14	22,545	35,597	30,279	2	22,545	37,200	27,810	1	35,011	57,929	39,692
Davidson		n/a				n/a				n/a				n/a		
Davie		n/a				n/a			2	23,336	36,197	26,000		n/a		
Duplin																
Durham	2	19,384	33,369	27,847	27	22,478	38,701	28,657		n/a				n/a		
Edgecombe		n/a				n/a			1	19,765	29,341	23,797	1	21,792	32,350	28,465
Forsyth	22	20,800	34,299	23,661	14	22,443	37,044	26,968		n/a				n/a		
Franklin	7	20,952	29,932	21,129		n/a			1	24,048	34,354	24,048		n/a		
Gaston		n/a				n/a				n/a				n/a		
Gates		n/a				n/a				n/a				n/a		
Graham		n/a				n/a				n/a				n/a		
Granville	1	20,654	31,807	20,654	2	23,918	36,833	30,647	1	25,095	38,646	27,300		n/a		
Greene		n/a				n/a			1	17,205	24,090	21,460	1	20,912	29,276	22,907
Guilford	192	21,893	37,217	27,107	70	24,137	41,032	30,871		n/a				n/a		
Halifax	8	16,214	26,124	21,225	6	17,875	28,820	21,500	2	21,736	35,089	23,500	1	23,975	38,722	27,778
Harnett	1	19,532	26,216	23,440	6	23,293	32,599	26,660	3	21,330	29,862	25,596	1	23,293	32,599	28,800
Haywood		n/a				n/a				n/a				n/a		
Henderson	2	III 19,364	28,646	20,358	7	IV 20,943	30,986	24,551		n/a				n/a		
Hertford		n/a				n/a				n/a				n/a		
Hoke	18	19,060	25,634	20,544	8	21,014	36,070	24,107	3	19,060	36,070	22,100	1	35,941	48,337	37,762
Hyde		n/a				n/a				n/a			1	22,761	38,402	24,027
Iredell		n/a				n/a				n/a				n/a		
Jackson		n/a				n/a				n/a				n/a		
Johnston	1	22,435	33,117	22,435		n/a			4	26,756	39,493	26,701		n/a		
Jones		n/a				n/a			2	21,768	27,132	23,088		n/a		
Lee		21,288	29,710	no data		23,247	32,469	no data		n/a				n/a		
Lenoir	3	17,545	25,410	18,212	3	19,234	27,856	19,726		n/a				n/a		
Lincoln	2	19,006	27,526	22,357		n/a			5	23,157	33,538	24,631		n/a		
McDowell		n/a				n/a				n/a				n/a		
Macon	5	17,682	26,523	no data	8	19,494	29,241	no data		n/a				n/a		
Madison																
Martin		n/a				n/a			1	20,087	32,111	21,104		n/a		
Mecklenburg	129	21,908	37,244	26,031	18	23,741	40,359	32,674		n/a				n/a		
Mitchell	1	19,513	27,318	19,513		n/a				n/a				n/a		
Montgomery	3	19,680	33,204	22,104	5	24,432	41,160	28,006	2	19,680	33,204	21,198	1	24,432	41,160	26,964
Moore	9	19,044	28,911	21,875		n/a			1	23,995	36,857	25,844	1	26,294	40,572	31,382
Nash		n/a			3	27,245	43,702	28,713	1	23,468	37,663	27,245		n/a		
New Hanover	14	24,170	37,066	27,748	26	26,208	29,578	45,406	5	26,749	41,038	27,510		n/a		
Northampton	2	17,317	30,557	17,533		n/a			2	19,092	33,689	20,855		n/a		

