

TABLE XXIX. OFFICE ASSISTANT AND CUSTOMER SERVICE REPRESENTATIVE

January 2007

County	Office Assistant—Entry Level			Office Assistant—Journey Level			Utility Customer Service Representative				Senior Utility Customer Service Representative					
	No.	Min.	Max.	Actual	No.	Min.	Max.	Actual	No.	Min.	Max.	Avg.	No.	Min.	Max.	Avg.
Alamance	8	\$ 21,444	\$ 34,308	\$ 25,911	3	\$ 23,416	\$ 37,466	\$ 30,539	n/a				n/a			
Alexander		18,228	25,128	24,515		20,122	27,738	23,335	n/a				n/a			
Alleghany		n/a				n/a			n/a				n/a			
Anson		20,403	32,394	23,000		n/a			n/a				n/a			
Ashe		n/a				n/a			n/a				n/a			
Avery		n/a				n/a			n/a				n/a			
Beaufort		n/a			5	21,285	31,927	22,676	1	\$ 21,285	\$ 31,927	\$ 21,919	1	\$ 23,244	\$ 34,866	\$ 23,936
Bertie		n/a				n/a			n/a				n/a			
Bladen	19	20,478	25,311	21,840	6	22,641	29,177	27,875	1	23,734	27,884	26,309	1	25,963	30,514	28,771
Brunswick		n/a			20	19,122	30,595	21,181	4	20,707	40,738	26,593	1	39,722	63,555	43,042
Buncombe	25 III	21,473	30,586	24,468	31 IV	23,468	33,379	26,708		n/a				n/a		
Burke		n/a				n/a				n/a				n/a		
Cabarrus		n/a			1	21,777	33,588	31,078		n/a				n/a		
Caldwell	11	18,801	29,527	20,832	12	20,634	32,414	24,318					1	22,634	35,604	25,111
Camden		19,212	28,816	22,838		n/a				19,212	28,816	20,476		20,980	31,468	23,425
Carteret	6	18,293	27,804	21,318	6	19,681	34,563	26,584	1	19,681	30,537	20,862	1	21,616	34,563	23,868
Caswell	3	20,491	33,072	23,332		n/a				n/a				n/a		
Catawba	45	22,807	35,404	26,694	9	29,122	45,180	33,162		n/a				n/a		
Chatham		n/a				n/a			1	25,662	37,916	28,293	1	29,708	43,893	33,661
Cherokee		n/a				n/a				n/a				n/a		
Chowan		n/a				n/a			1	21,101	37,894	25,647		n/a		
Clay		n/a				n/a				n/a				n/a		
Cleveland	42	20,958	32,682	24,114		n/a				n/a				n/a		
Columbus		n/a				n/a			1	13,901	28,245	28,065	1	18,562	37,988	21,105
Craven	III	21,945	35,909	23,401	IV	24,097	39,444	27,641	2	24,097	39,444	27,437	1	26,468	43,317	29,070
Cumberland	14	18,961	31,286	21,193	27	21,674	35,762	23,318		n/a				n/a		
Currituck		n/a				n/a			2	23,584	32,456	24,501	1	28,526	39,343	30,803
Dare	14	22,568	36,109	28,974	24	23,674	50,469	35,588	2	24,833	39,733	30,241	1	30,070	48,111	41,011
Davidson		n/a				n/a				n/a				n/a		
Davie																
Duplin		n/a				20,714	32,664	no data		n/a				n/a		
Durham	55	20,136	34,370	23,755	8	20,976	36,111	25,871		n/a				n/a		
Edgecombe	30	18,376	27,279	21,253	10	20,259	30,075	28,460	1	20,259	30,075	25,501	1	22,237	33,159	30,503
Forsyth	17	21,320	35,152	25,018	17	21,320	35,152	24,829		n/a				n/a		
Franklin		n/a				n/a			1	25,512	36,446	26,649		n/a		
Gaston																
Gates		n/a				n/a			1			19,586		n/a		
Graham		n/a				n/a				n/a				n/a		
Granville		n/a				n/a			1	19,491	31,186	19,491		n/a		
Greene		n/a				n/a			2	21,757	30,459	23,688	1	22,838	31,972	30,764
Guilford	172	24,137	41,032	28,911	82	26,611	45,238	31,487		n/a				n/a		
Halifax		16,951	27,313	no data		18,688	30,132	no data	2	22,725	36,685	25,847	1	25,065	40,484	29,181
Harnett	2	21,885	33,922	24,509	14	23,808	36,902	26,303	3	24,832	38,489	26,487		n/a		
Haywood		n/a				n/a				n/a				n/a		
Henderson	4 III	19,637	30,420	21,151	8 IV	21,236	32,916	33,148		n/a				n/a		
Hertford		n/a				n/a			2	19,602	29,010	19,844	1	20,165	29,843	vacant
Hoke	27	22,677	31,335	23,243	5	25,550	39,802	27,499	3	21,020	29,701	21,370		n/a		
Hyde		n/a				n/a			1	17,578	29,657	18,105	1	23,102	38,977	25,490
Iredell	13	20,681	32,077	25,266	11	22,628	35,096	27,142		n/a				n/a		
Jackson	1	24,608	45,465	27,035		n/a				n/a				n/a		
Johnston		n/a				n/a			3	27,532	40,638	27,518	1	28,771	42,468	30,513
Jones		n/a				n/a			2	22,872	28,500	24,408		n/a		
Lee		23,184	32,457	no data		25,365	35,512	no data		n/a				n/a		
Lenoir		n/a			16	19,811	28,692	21,982		n/a				n/a		
Lincoln	1	20,571	29,793	26,331		n/a			6	25,064	36,299	26,291		n/a		
McDowell		n/a				n/a				n/a				n/a		
Macon	3	18,389	27,584	24,057	12	20,274	30,411	26,807		n/a				n/a		
Madison																
Martin		n/a				n/a				n/a				n/a		
Mecklenburg	194	25,564	55,300	30,192	168	28,639	55,300	36,362		n/a				n/a		
Mitchell		n/a				n/a				n/a				n/a		
Montgomery	4	19,680	33,204	24,426	5	24,432	41,160	30,240	2	19,680	33,202	22,452	1	24,432	41,160	33,024
Moore	15	20,575	32,324	24,379	18	28,951	45,483	33,134	2	22,683	35,638	27,404	1	28,951	45,483	34,008
Nash	1	28,771	46,180	32,508	3	28,771	46,180	32,508	1	24,794	39,794	29,507		n/a		
New Hanover	15	25,168	38,563	26,607	27	30,514	46,821	37,182	8	27,810	42,702	28,753		n/a		
Northampton	2	18,783	32,085	18,410	3	20,047	35,375	25,040	2	20,047	35,373	22,445		n/a		

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	No.	Min.	Max.	Actual	No.	Min.	Max.	Actual	No.	Min.	Max.	Avg.	No.	Min.	Max.	Avg.
Onslow	5	\$ 19,139	\$ 30,263	\$ 21,566	13	\$ 22,390	\$ 35,284	\$ 26,858	n/a			n/a				
Orange	13	25,950	41,483	29,527	17	27,262	43,583	29,439	n/a			n/a				
Pamlico																
Pasquotank	n/a				18	22,715	35,209	29,198	2	\$ 20,281	\$ 28,394	\$ 24,338	1	\$ 25,150	\$ 35,209	\$ 34,367
Pender	n/a				n/a				2	19,321	32,049	20,953	1	25,451	40,632	29,692
Perquimans	n/a				n/a				1.5	22,456	34,008	26,646	n/a			
Person	2	22,235	32,823	22,781	2	24,095	35,569	28,288	n/a			n/a				
Pitt	2	21,909	34,625	22,173	7	24,063	38,301	28,534	n/a			n/a				
Polk	8	19,821	35,807	23,780	7	24,092	43,523	32,355	n/a			n/a				
Randolph	8	21,612	32,520	24,003	7	24,732	37,359	27,925	n/a			n/a				
Richmond	n/a				n/a				1	18,792	27,353	18,792	2	18,792	27,353	23,485
Robeson	5	20,057	23,266	22,301	9	24,322	28,214	24,408	1	42,805	49,654	48,523	n/a			
Rockingham	n/a				n/a				n/a			n/a				
Rowan	35	20,655	32,772	23,700	22	22,779	36,157	26,659	n/a			n/a				
Rutherford	1	21,817	32,872	22,928	7	25,325	38,156	26,358	n/a			n/a				
Sampson	13	19,164	28,740	21,597	16	21,000	31,500	23,634	n/a			1	23,040	34,536	28,104	
Scotland	4	20,628	29,148	21,513	15	22,572	31,884	23,649	n/a			n/a				
Stanly		20,746	29,638	21,000		27,171	38,818	no data	1	22,698	32,426	27,041	1	23,742	33,918	29,113
Stokes	n/a				n/a				n/a			n/a				
Surry	3	20,472	32,940	24,981	15	22,296	35,868	24,795	n/a			n/a				
Swain	1	17,068	25,154	19,060	n/a				n/a			n/a				
Transylvania	n/a				n/a				n/a			n/a				
Tyrrell	n/a				n/a				n/a			n/a				
Union	41	22,740	37,301	26,157	29	24,867	44,565	33,495	4	28,406	42,610	29,442	1	29,710	44,565	41,658
Vance	4	16,920	26,388	18,705	9	19,608	30,528	22,369	n/a			n/a				
Wake	161	22,280	37,220	27,659	161	22,280	37,220	27,659	n/a			n/a				
Warren																
Washington	n/a				n/a				20,280	29,352	21,840	n/a				
Watauga	n/a				n/a				n/a			n/a				
Wayne																
Wilkes	n/a				8	13,725	36,078	23,538	n/a			n/a				
Wilson	n/a				n/a				1	27,108	45,804	29,196	n/a			
Yadkin	n/a				11	21,998	31,874	24,567	n/a			n/a				
Yancey																