

TABLE XXIX. OFFICE ASSISTANT AND CUSTOMER SERVICE REPRESENTATIVE

January 2008

County	Office Assistant—Entry Level			Office Assistant—Journey Level			Utility Customer Service Representative				Senior Utility Customer Service Representative					
	No.	Min.	Max.	Actual	No.	Min.	Max.	Actual	No.	Min.	Max.	Avg.	No.	Min.	Max.	Avg.
Alamance	9	\$ 21,980	\$ 35,166	\$ 26,103	3	\$ 24,001	\$ 38,403	\$ 31,971	n/a				n/a			
Alexander	5	18,228	25,128	25,127		n/a			n/a				n/a			
Alleghany		n/a				n/a			n/a				n/a			
Anson		n/a				n/a			n/a				n/a			
Ashe		n/a				n/a			n/a				n/a			
Avery	3	19,568	27,287	22,651	5	22,652	31,588	27,375	n/a				n/a			
Beaufort	3	19,881	29,821	21,969	3	21,711	32,566	23,826	n/a				2	\$ 23,709	\$ 35,563	\$ 24,677
Bertie	1	20,813	30,724	20,714		n/a			2	\$ 23,615	\$ 34,860	\$ 23,615	1	31,708	46,807	32,506
Bladen	21	24,172	30,616	25,311		26,626	33,727	27,810	1	25,399	32,171	26,836	1	27,854	35,281	30,283
Brunswick		n/a				n/a			7	22,798	50,435	27,946	1	43,734	69,974	48,968
Buncombe	25	III 22,332	31,809	27,730	29	IV 24,402	34,714	29,199	n/a				n/a			
Burke	3	21,465	33,272	22,702	2	27,397	42,466	31,204	n/a				n/a			
Cabarrus	2	22,321	34,428	29,397		n/a			n/a				n/a			
Caldwell		n/a				n/a			n/a				n/a			
Camden		19,788	29,680	23,523		n/a				19,788	29,680	21,090		21,609	32,412	24,127
Carteret	6	18,750	30,000	22,780	6	20,173	32,277	26,790	n/a				n/a			
Caswell		n/a				n/a			n/a				n/a			
Catawba	43	23,035	35,758	30,523	9	29,413	45,631	35,928	n/a				n/a			
Chatham		n/a				n/a			1	26,175	38,674	26,175	1	30,303	44,771	35,681
Cherokee	8	20,560	31,190	25,189	5	22,003	33,676	27,427	n/a				n/a			
Chowan		n/a				n/a			1	21,523	38,652	26,160	n/a			
Clay				20,031				33,240				32,652				32,652
Cleveland	42	21,588	33,666	24,840		n/a			n/a				n/a			
Columbus		n/a				n/a			1	13,801	28,245	18,606	1	20,490	41,930	21,738
Craven	6	III 22,603	36,986	24,378	4	IV 24,820	40,627	26,489	2	24,820	40,627	28,260	1	27,262	44,617	29,942
Cumberland	10	19,719	32,537	21,601	51	22,541	44,561	25,858	n/a				n/a			
Currituck		n/a				n/a			2	24,339	33,495	25,285	1	29,439	40,602	32,400
Dare	20	21,728	38,257	28,936	20	21,728	43,322	35,535	2	25,081	40,130	30,929	1	30,371	48,592	42,340
Davidson	58	21,820	32,730	27,275	1	26,953	39,889	30,847	n/a				n/a			
Davie																
Duplin	2	20,714	32,664	21,986		n/a			1	32,023	50,498	32,664	n/a			
Durham	55	20,976	36,111	24,176	6	25,555	43,999	32,491	n/a				n/a			
Edgecombe	13	18,376	27,279	21,492	6	20,259	30,075	21,594	2	22,337	33,159	28,002	n/a			
Forsyth	112			23,149	47			29,076	n/a				n/a			
Franklin		n/a				n/a			1	25,512	36,446	28,315	n/a			
Gaston	18	21,274	32,985	26,756	6	22,785	35,323	28,244	n/a				n/a			
Gates	1	20,323	26,332	31,710	2	23,189	30,037	23,541	1	19,387	25,113	19,975	n/a			
Graham		n/a				n/a			n/a				n/a			
Granville		n/a			3	21,918	35,069	27,712	1	19,881	31,810	19,881	n/a			
Greene	2	19,370	26,959	22,481 ¹		n/a			2	19,403	27,006	21,736	1	23,466	32,692	30,764
Guilford	162	24,137	41,032	29,680	91	26,611	45,238	32,521	n/a				n/a			
Halifax		n/a				n/a			2	23,468	38,096	27,077	1	25,920	42,076	31,619
Harnett	1	23,511	36,442	28,403		n/a			5	26,677	41,349	27,859	1	29,021	44,983	38,563
Haywood		n/a				n/a			n/a				n/a			
Henderson	4	III 21,762	33,739	23,192	8	IV 23,537	36,497	28,425	n/a				n/a			
Hertford		n/a				n/a			2	19,602	29,010	19,844	n/a			
Hoke		n/a			6	22,193	31,358	25,421	3	22,193	31,358	23,316	1	37,957	56,632	44,019
Hyde																
Iredell	27	21,198	32,879	26,400	40	23,194	35,973	27,317	n/a				n/a			
Jackson	1	28,919	51,355	32,541		n/a			n/a				n/a			
Johnston		n/a				n/a			n/a				n/a			
Jones		n/a				n/a			n/a				n/a			
Lee		n/a				26,126	36,577	no data	n/a				n/a			
Lenoir		n/a			14	19,811	28,692	22,743	n/a				n/a			
Lincoln	2	20,571	29,793	23,708	12	21,612	31,300	22,433	7	25,064	36,299	26,291	n/a			
McDowell		n/a				n/a			n/a				n/a			
Macon	3	18,389	27,584	23,296	10	20,274	30,411	25,254	n/a				n/a			
Madison																
Martin		n/a				n/a			1	21,526	34,412	22,066	n/a			
Mecklenburg	189	26,280	56,848	31,262	170	29,441	56,848	37,214	n/a				n/a			
Mitchell		n/a			2	20,488	24,586	23,346	n/a				n/a			
Montgomery	6	21,288	34,164	23,536	5	26,436	42,408	30,579	2	22,620	36,300	23,412	1	27,468	44,088	34,020
Moore		n/a			17	26,916	42,286	34,343	2	23,250	36,529	28,392	1	29,675	46,620	35,568
Nash	7	21,975	35,272	25,291	1	26,829	43,089	27,507	1	25,538	40,988	30,777	n/a			
New Hanover	11	25,917	39,728	29,973	27	31,429	48,235	38,660	9	28,642	43,992	30,022	n/a			
Northampton	1	19,383	34,202	20,364	4	25,974	44,716	28,887	2	21,369	37,708	24,524	n/a			

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	No.	Min.	Max.	Actual	No.	Min.	Max.	Actual	No.	Min.	Max.	Avg.	No.	Min.	Max.	Avg.
Onslow		n/a			6	\$ 19,618	\$ 31,388	\$ 21,643		n/a				n/a		
Orange	13	\$ 26,729	\$ 42,727	\$ 30,408	18	28,080	44,890	30,543		n/a				n/a		
Pamlico		n/a			11	21,518	36,750	23,725	3	\$ 21,518	\$ 36,750	\$ 26,046	1	\$ 24,861	\$ 44,150	\$ 31,270
Pasquotank		n/a				n/a			2	20,788	29,104	23,512	1	25,778	36,090	36,528
Pender		n/a				n/a			2	19,804	32,850	21,740	1	26,087	41,648	30,434
Perquimans		n/a				n/a			1.5	22,063	33,414	25,986		n/a		
Person		n/a				n/a				n/a				n/a		
Pitt	3	22,816	36,059	23,365	7	25,059	39,607	30,086		n/a				n/a		
Polk	9	18,158	36,165	23,194	7	24,333	43,959	32,693		n/a				n/a		
Randolph	41	22,260	33,492	24,266	7	25,476	38,472	27,155		n/a				n/a		
Richmond		n/a				n/a			1	18,816	27,366	19,243	1	18,816	27,366	25,501
Robeson	25	20,458	25,368	22,966		n/a			7	23,359	28,965	23,734	1	43,661	54,140	51,817
Rockingham		n/a				n/a				n/a				n/a		
Rowan	36	21,171	33,592	23,135	21	23,348	37,061	27,444		n/a				n/a		
Rutherford	1	22,581	34,023	25,252	7	26,211	39,491	27,280		n/a				n/a		
Sampson	12	19,452	29,172	21,956	16	21,312	31,968	23,654		n/a			1	23,388	35,052	28,524
Scotland	2	21,240	30,012	21,780	20	23,244	37,584	24,904		n/a				n/a		
Stanly		n/a				n/a			1	22,158	27,698	28,537	1	23,177	34,766	30,599
Stokes																
Surry	3	21,084	33,924	26,395	19	22,968	36,948	25,597		n/a				n/a		
Swain	1	17,580	25,908	19,632		n/a				n/a				n/a		
Transylvania	8	21,282	30,859	23,559	4	23,240	33,698	30,978		n/a				n/a		
Tyrrell		n/a				n/a				n/a				n/a		
Union	7	25,364	41,548	30,891	14	30,304	49,688	37,581	3	28,974	43,462	30,986	2	30,304	45,456	35,270
Vance	15	20,460	37,800	24,390	8	24,396	45,084	29,623		n/a				n/a		
Wake	165	22,700	37,800	28,480	165	22,700	37,800	28,480		n/a				n/a		
Warren	16	19,258	30,093	19,127	2	21,232	34,071	27,027		23,408	37,563	23,408		n/a		
Washington		n/a				n/a			1	20,940	30,300	23,100		n/a		
Watauga	3	23,841	38,616	25,321	11	28,431	48,124	36,491		n/a				n/a		
Wayne		n/a			12	20,926	32,635	26,132		n/a				n/a		
Wilkes	8	17,352	36,439	25,095		n/a				n/a				n/a		
Wilson		n/a			4	23,028	38,952	27,918	1	27,792	46,956	no data	1	30,492	51,576	29,928
Yadkin		n/a			11	22,658	32,830	25,012		n/a				n/a		
Yancey		n/a			9	no data	no data	no data		n/a				n/a		

1. Also serves as deputy register of deeds