

**TABLE XXVIII. OFFICE ASSISTANT AND CUSTOMER SERVICE REPRESENTATIVE**

January 2010																				
County	Administrative Support Specialist				Office Assistant—Journey Level				Senior Administrative Support Specialist				Utility Customer Service Representative				Senior Utility Customer Service			
	No.	Min.	Max.	Actual	No.	Min.	Max.	Actual	No.	Min.	Max.	Avg.	No.	Min.	Max.	Avg.	No.	Min.	Max.	Avg.
Alamance		n/a			1	\$26,866	\$42,984	\$41,140		n/a				n/a				n/a		
Alexander		n/a				n/a				n/a				n/a				n/a		
Alleghany		n/a				n/a				n/a				n/a				n/a		
Anson	2	\$23,185	\$34,226	\$30,313		n/a				1	\$25,173	\$37,160	\$32,488	2	\$22,251	\$32,846	\$22,251		n/a	
Ashe		n/a				n/a					n/a				n/a				n/a	
Avery		n/a				n/a					n/a				n/a				n/a	
Beaufort	4	26,119	36,567	31,349	3	23,336	32,670	24,892			n/a				n/a		2	24,809	36,624	24,809
Bertie		n/a			1	21866	32279	21762			n/a				n/a		1	33,312	49,175	34,151
Bladen		n/a				n/a					n/a				1	25,906	32,814	29,935	1	28,410
Brunswick	12	32,373	51,797	39,787	15	21,621	34,594	25,588	13	35,956	57,529	43,842	1	23,414	37,462	24,857	1	28,790	46,064	
Buncombe	21	23,271	33,147	28,020	27	25,427	36,174	30,435	7	30309	43098	37591		n/a			1	28,790	46,064	
Burke	4	24,376	37,784	26,489		n/a				9	25,595	39,673	27,680		n/a				n/a	
Cabarrus		n/a			6	26,861	41,471	30,607			n/a				n/a				n/a	
Caldwell		n/a				n/a					n/a				n/a				n/a	
Camden		n/a				n/a					n/a				20,688	31,217	23,447		22,591	33,885
Carteret	3	21,118	33,788	25,967	6	19,219	30,750	21,118	6	23,643	37,829	27,930		n/a				n/a		
Caswell																				
Catawba		n/a			46	24,430	37,915	28,496	15	29707	46088	35027		n/a				n/a		
Chatham	7	26,699	39,447	31,523		n/a			4	29,436	43,491	36,211	1	26,699	39,447	28,375	1	30,909	45,666	
Cherokee		n/a			1	22,187	33,659	30,081			n/a				n/a				n/a	
Chowan		n/a				n/a					n/a			1	21523	38652	25751		n/a	
Clay																				
Cleveland		n/a			45	22,236	34,680	24,996			n/a				n/a				n/a	
Columbus		n/a				n/a					n/a			1	18,562	37,988	19,072	1	21,527	44,052
Craven		n/a			4	25,813	52,159	28,043	2	34,203	69,105	49,797	2	25,813	52,159	29,098	1	28,353	57,289	
Cumberland	15	30,805	55,692	33,935	9	20,508	33,838	20,952	7	38734	63911	44512		n/a				n/a		
Currituck		n/a				n/a					n/a			2	25,571	35,190	26,068	1	30,929	42,656
Dare																				
Davidson	48	22,692	34,039	28,366		n/a			4	27656	41484	34570		n/a				n/a		
Davie	7	24771	38417	29820	1	21398	33187	30258	2	27,311	42,355	33,224		n/a			2	26,010	40,338	
Duplin																				
Durham	37	21,186	36,472	25,965	7	23,384	40,261	29,588	14	31449	54143	41117		n/a				n/a		
Edgecombe	3	22,895	33,988	24,385	5	18,835	27,961	22,578		n/a			1	22,895	33,988	26,792	1	22,895	33,988	
Forsyth	11	29,371	47,728	36,417	109	22,040	35,816	23,524	3	32,308	52,500	47,354		n/a				n/a		
Franklin	8	26,277	41,155	31,355	3	23,971	34,245	28,225	3	31,577	45,110	36,583	1	26277	37539	29872		n/a		
Gaston	12	20,161	31,257	27,849	6	23,126	35,853	30,643	10	28409	44043	34765		n/a				n/a		
Gates		n/a				n/a					n/a			1	20933	27113	20933		n/a	
Graham																				
Granville	2	25,890	43,493	39,297	4	22,356	37,559	28,121		n/a				n/a				n/a		
Greene		n/a				n/a					n/a				n/a				n/a	
Guilford	123	25,343	43,084	31,166		n/a			101	27941	47500	32959		n/a				n/a		
Halifax		n/a				n/a					n/a			2	26,827	43,549	32,529		n/a	
Harnett	10	26,344	40,883	29,855	1	24,216	37,535	29,255	7	28,659	44,421	34,644	5	27,477	42,589	29,162	1	29,892	46,333	
Haywood		n/a				n/a					n/a				n/a				n/a	
Henderson	1	22,523	34,925	33,072	2	24,356	37,791	32,721	11	27417	42471	34905		n/a				n/a		
Hertford		21237	32918	no data		20226	31350	no data		24,585	38,107	no data		n/a				n/a		
Hoke		n/a			15	22,858	32,298	24,016			n/a				n/a				n/a	
Hyde		n/a				n/a					n/a			1	25,546	37,711	26,489	1	32,889	48,550
Iredell		n/a				n/a					n/a				n/a				n/a	
Jackson																				
Johnston	17	26,294	38,812	28,811		n/a			14	28,715	42,384	32,323	2	28,715	42,384	29,587	1	30,007	44,292	
Jones		n/a			1	part-time		\$10/hr.		n/a			1	25400	32007	27791		n/a		
Lee	3	24,930	34,902	28364		n/a				n/a				n/a				n/a		
Lenoir		n/a			14	20,306	35,832	23,922			n/a				n/a				n/a	
Lincoln		n/a				n/a					n/a			6	25,242	38,508	28,459		n/a	
McDowell		n/a				n/a					n/a				n/a				n/a	
Macon	3	19,125	28,687	24226	8	21,085	31,627	24,823	3	25629	38445	34291		n/a				n/a		
Madison	3			24379	4			27827	5			34972		n/a				n/a		
Martin		n/a				n/a					n/a			1	22172	35444	22728		n/a	
Mecklenburg		n/a			185	26,280	56,848	32,894	163	29919	56848	38771		n/a				n/a		
Mitchell		n/a				n/a					n/a				n/a				n/a	

County	Administrative Support Specialist			Office Assistant—Journey Level			Senior Administrative Support Specialist			Utility Customer Service Representative			Senior Utility Customer Service							
	No.	Min.	Max.	Actual	No.	Min.	Max.	Actual	No.	Min.	Max.	Avg.	No.	Min.	Max.	Avg.	No.	Min.	Max.	Avg.
Montgomery	5	21,288	34,164	24,270	6	26,436	42,408	30,628	1	27,468	44,088	33,984	2	22,620	36,300	24,564	1	27,468	44,088	35,748
Moore	19	27,723	43,526	35,652	15	21,723	34,105	26,297	7	39,009	61,244	48,085	2	27,723	43,526	30,743	1	30,565	47,987	37,922
Nash		n/a			3	29,848	47,757	30,962	3	27,412	43,859	33,239		n/a			1	29,848	47,757	33,127
New Hanover	26	\$32,053	\$49,192	\$39,089	8	\$26,437	\$40,518	\$30,090		n/a				n/a				n/a		
Northampton	3	26,623	46,981	30,241	9	21,904	38,650	25,879	2	29,352	51,796	32,121	3	26,623	46,981	27,289	1	26,623	46,981	50,473
Onslow	2	26,848	42,957	40,684	1	20,402	32,644	21,776	14	27,922	44,675	36,719		n/a				n/a		
Orange	20	31,693	50,665	36,518	18	28,712	45,900	32,038	5	34,984	55,925	42,929		n/a				n/a		
Pamlico		n/a				n/a				n/a			3	25,959	38,220	28,031	1	25,856	45,916	32,521
Pasquotank	7	24,897	36,628	30,209	14	21,099	33,083	28,668		n/a			3	21,099	34,856	27,831	1	26,163	36,628	37,473
Pender		n/a				n/a			3	33,223	53,157	42,133	2	23,611	37,778	24,286	1	31,641	50,626	35,439
Perquimans		n/a				n/a				n/a			1.5	22,949	34,756	27,639		n/a		
Person	3	25,411	39,387	29,348	3	22,525	34,914	24,536	8	27,538	42,684	30,688		n/a				n/a		
Pitt	7	31,540	49,855	35,284	13	23,808	45,389	30,125	7	34,644	54,752	42,587		n/a				n/a		
Polk																				
Randolph	1	22,818	34,341	25,522	6	23,858	43,347	29,949	6	28,600	47,736	35,728		n/a				n/a		
Richmond	4	21,457	31,257	26,798		n/a			4	27,156	39,517	31,096	1	19,569	28,461	26,521	1	21,457	31,257	21,457
Robeson		n/a				n/a				n/a			7	24,060	29,834	25,575	1	44,971	55,765	55,765
Rockingham		n/a				n/a				n/a				n/a				n/a		
Rowan	33	22,039	34,969	23,627	25	24,305	38,580	27,611	9	26,818	42,571	33,659		n/a				n/a		
Rutherford		n/a			7	26,811	40,478	27,962		n/a				n/a				n/a		
Sampson																				
Scotland	12	25,044	38,712	27,123	10	23,940	33,828	24,977	5	25,044	44,304	35,818		n/a				n/a		
Stanly		n/a				n/a				n/a			1	23,583	35,374	30,615	1	26,989	40,484	35,822
Stokes	3	25,019	40,739	30,606		n/a			2	27,060	44,063	37,000		n/a				n/a		
Surry	4	21,612	34,776	26,060	18	23,544	37,872	26,781		n/a				n/a				n/a		
Swain	7	21,594	31,822	24,560	2	20,663	30,451	21,860	4	20,663	30,451	23,337		n/a				n/a		
Transylvania	7	23,254	34,882	25,210	4	32,718	49,067	35,755	3	29,681.6	44,512	33,425.6		n/a				n/a		
Tyrrell		n/a				n/a				n/a				n/a				n/a		
Union	4	25,745	42,171	32,167	9	30,759	46,138	36,770	3	33,622	50,434	42,641	6	29,409	44,144	31,764		n/a		
Vance	2	22,788	36,456	25,554	7	20,868	36,456	24,821	6	24,876	39,804	28,422		n/a				n/a		
Wake	155	23,050	38,450	30,725	44	25,500	42,500	37,879	9	28,700	47,800	40,750		n/a				n/a		
Warren	10	19,643	31,521	22,388	1	21,657	34,752	26,886	2	21,657	34,752	27,568	1	23,876	38,314	vacant		n/a		
Washington		n/a			1	19,500	26,736	20,940		n/a			1	20,352	29,448	20,352	1	32,436	46,992	38,580
Watauga	9	29,710	46,051	33,514		n/a			5	32,445	50,290	44,031		n/a				n/a		
Wayne	19	20,200	31,505	25,227	10	27,070	42,219	33,806	4	22,270	34,734	27,812		n/a				n/a		
Wilkes	1	22,948	35,569	26,193	4	21,176	32,823	25,593	6	24,868	38,545	28,691		n/a				n/a		
Wilson		n/a				n/a				n/a			1	28,488	48,132	31,442		n/a		
Yadkin		n/a				n/a				n/a				n/a				n/a		
Yancey		n/a				n/a				n/a				n/a				n/a		