

TABLE XXVIII. ADMINISTRATIVE SUPPORT SPECIALISTS, OFFICE ASSISTANT, AND UTILITY CUSTOMER SERVICE REPRESENTATIVES																					
January 2011																					
Administrative Support Specialist					Senior Administrative Support Specialist					Office Assistant—Journey Level					Utility Customer Service Representative						
County	No.	Min.	Max.	Actual	No.	Min.	Max.	Avg.	No.	Min.	Max.	Actual	No.	Min.	Max.	Avg.	No.	Min.	Max.	Avg.	
Alamance		n/a				n/a			1	\$26,866	\$42,984	\$41,140		n/a				n/a			
Alexander	6	\$25,882	\$41,375	\$32,537		n/a			7	21,243	29,284	23,404		n/a				n/a			
Alleghany		n/a				n/a				n/a				n/a				n/a			
Anson	2	23,531	34,736	30,768	1	\$25,549	\$37,715	\$32,975		n/a			2	\$22,582	\$33,336	\$22,585		n/a			
Ashe		n/a			1	48,762	68,901	56,550	2	29,106	44,793	30,404		n/a				n/a			
Avery		n/a				n/a				n/a				n/a				n/a			
Beaufort	3	24,728	34,619	31,879	4	26,119	36,567	31,349	3	23,336	32,670	24,892		n/a			2	\$26,119	\$36,567	\$27,164	
Bertie		n/a				n/a			1	21,866	32,279	21,762	2	24,809	36,624	24,809	1	33,312	49,175	34,151	
Bladen	8			23,376	11			34,529	3			28,151	1	25,907	32,815	29,937	1	28,411	35,987	33,462	
Brunswick	8	32,373	51,797	40,854	10	35,956	57,529	47,361	14	21,621	34,594	24,615	1	23,414	37,462	24,857	1	28,790	46,064	32,491	
Buncombe	18	III	23,899	36,610	28,937	8	31,127	47,601	38,575	28	IV	26,114	39,953	31,216		n/a			n/a		
Burke	4	24,376	37,784	26,624	9	25,595	39,673	30,247		n/a				n/a				n/a			
Cabarrus	10	28,903	44,632	35,179	7	31,861	49,203	42,043	1	part-time		14,555		n/a				n/a			
Caldwell		n/a				n/a				n/a				n/a				n/a			
Camden		n/a				n/a				n/a				27,204	40,806	25,331		28,564	42,846	26,935	
Carteret	3	20,843	33,349	26,356	6	23,998	38,397	28,288	5	19,507	31,212	22,302		n/a				n/a			
Caswell																					
Catawba		n/a			17	31,198	48,400	35,339	41	24,430	37,915	28,446		n/a				n/a			
Chatham	7	26,699	39,447	31,523	4	29,436	43,491	36,211		n/a			1	26,699	39,447	28,375	1	30,909	45,666	37,107	
Cherokee		n/a				n/a			1	22,187	33,659	30,081		n/a				n/a			
Chowan		n/a				n/a				n/a			1	21,523	38,652	47,470		n/a			
Clay		n/a				n/a				n/a				n/a				n/a			
Cleveland	15	22,236	34,680	24,996	4	24,414	38,088	28,092	1	24,414	38,088	28,764		n/a				n/a			
Columbus		n/a				n/a				n/a			1	19,062	38,488	19,572	1	25,465	51,588	29,500	
Craven		n/a			2	34,203	69,105	51,561	4	IV	25,813	52,159	27,549	2	25,813	52,159	29,098	1	28,353	57,289	29,716
Cumberland	13	30,805	56,806	33,097	7	38,734	65,189	46,053	11	20,508	34,515	22,592		n/a				n/a			
Currituck		n/a				n/a				n/a			2	25,571	35,190	26,068	1	30,929	42,656	33,398	
Dare	8	26,706	42,728	36,068	5	29,385	47,017	41,110	12	23,136	37,017	30,822	2	25,457	40,372	32,171	2	28,013	44,821	37,368	
Davidson	48	22,692	34,039	28,366	4	27,656	41,484	34,570		n/a				n/a				n/a			
Davie	6	24,771	38,417	29,112	1	27,311	42,355	33,224	1	21,398	33,187	30,258		n/a			2	26,010	40,338	34,093	
Duplin																					
Durham	64	21,186	36,472	25,479	4	34,714	59,763	41,920	7	23,384	40,261	30,159		n/a				n/a			
Edgecombe	10	22,895	33,988	24,580		n/a			10	18,835	27,961	23,218	2	22,895	33,988	27,471		n/a			
Forsyth	11	29,371	47,728	35,405	3	32,308	52,501	47,681	105	22,041	35,816	24,047		n/a				n/a			
Franklin	9	26,277	41,155	31,490	5	31,577	45,110	36,118	3	23,971	34,245	26,592	1	26,277	37,539	29,872		n/a			
Gaston	12	20,161	31,257	27,849	10	28,409	44,043	39,555	14	21,593	33,479	29,037		n/a				n/a			
Gates		n/a				n/a				n/a				n/a				n/a			
Graham	1	22,880	28,080	27,040	1	22,880	27,040	26,000	1	24,071	36,627			n/a				n/a			
Granville	1	25,890	43,493	43,493		n/a			4	22,356	37,559	29,030		n/a				n/a			

County	Administrative Support				Senior Administrative				Utility Customer Service											
	No.	Min.	Max.	Actual	No.	Min.	Max.	Avg.	No.	Min.	Max.	Avg.	No.	Min.	Max.	Avg.	No.	Min.	Max.	Avg.
Greene																				
Guilford	120	\$25,343	\$43,084	\$29,259	101	\$27,941	\$47,500	\$32,868		n/a				n/a				n/a		
Halifax		n/a				n/a			11	\$18,975	\$30,755	\$23,401	1	\$24,289	\$39,429	\$28,903		n/a		
Harnett	10	26,344	40,883	30,365	5	28,659	44,421	34,005	2	18,035	27,954	18,118	5	27,477	42,589	29,712	1	\$29,892	\$46,333	\$34,855
Haywood																				
Henderson	1 III	22,523	34,925	24,141	15	27,417	42,471	34,781	2 IV	24,356	37,791	31,285		n/a				n/a		
Hertford	0	21,237	32,918	no data	0	24,585	38,107	no data		n/a				n/a				n/a		
Hoke	16	22858	32298	24526		n/a				n/a				n/a				n/a		
Hyde		n/a				n/a				n/a			1	25,546	37,711	26,489	1	32,889	48,550	39,937
Iredell		26,011	52,839	28,454	6	37,274	57,812	42,217		21,728	42,199	30,591		n/a				n/a		
Jackson																				
Johnston	17	26,294	38,812	28,811	14	28,715	42,384	32,323		n/a			2	28,715	42,384	29,587	1	30,007	44,292	33,945
Jones		n/a				n/a				n/a			1	26,035	32,807	29,883		n/a		
Lee		n/a				n/a				n/a				n/a				n/a		
Lenoir		n/a				n/a			14	20,306	35,832	23,922		n/a				n/a		
Lincoln		n/a				n/a				n/a			6	\$25,242	\$38,508	\$27,103		n/a		
McDowell		n/a				n/a				n/a				n/a				n/a		
Macon	3	\$19,125	\$28,687	\$21,608	2	\$25,629	\$38,445	\$33,714	6	\$21,085	\$31,627	\$27,522		n/a				n/a		
Madison	3			24,379	5			34,972	4			27,827		n/a				n/a		
Martin		n/a				n/a				n/a			1	22,172	35,444	22,728		n/a		
Mecklenburg	151	26,280	56,848	33,266	141	29,919	56,848	38,309	151	26,280	56,848	33,266		n/a				n/a		
Mitchell		n/a				n/a				n/a				n/a				n/a		
Montgomery	5	21,288	34,164	27,902	1	27,468	44,088	41,463	3	21,288	34,164	22,824	1	22,620	36,300	25,327	1	\$27,468	\$44,088	\$35,060
Moore	19	27,723	43,526	35,652	7	39,009	61,244	48,085	15	21,723	34,105	26,297	2	27,723	43,526	30,743	1	30,565	47,987	37,922
Nash		n/a			3	27,412	43,859	33,239	2	29,848	47,757	27,823	1	25,174	40,278	26,433	1	29,848	47,757	34,121
New Hanover	75	29,224	44,866	32,781	24	32,053	49,192	39,435	8	26,437	40,518	28,574		n/a				n/a		
Northampton	3	26,623	46,981	31,738	2	32,361	51,705	48,599	9	21,904	38,650	25,879	3	26,623	46,951	27,289	1	32,361	57,105	50,473
Onslow	2	26,848	42,957	42,348	2	29,039	46,462	38,653	2	20,402	32,644	21,048		n/a				n/a		
Orange	19	31,693	50,665	37,187	5	34,984	55,925	42,010	24	28,712	45,900	32,388		n/a				n/a		
Pamlico		n/a				n/a				n/a			3	25,959	38,220	28,031	1	25,856	45,916	32,521
Pasquotank	7	24,897	36,628	30,209		n/a			14	21,099	33,083	28,668	3	21,099	34,856	27,831	1	26,163	36,628	37,473
Pender		n/a			2	33,223	53,157	39,897		n/a			2	23,611	37,778	24,286	1	31,641	50,626	33,225
Perquimans		n/a				n/a				n/a			1.5	23,293	35,276	28,109		n/a		
Person	4	25,411	39,387	28,682	6	27,538	42,684	31,100	2	22,525	34,914	23,095		n/a				n/a		
Pitt	7	31,540	49,855	35,123	7	34,644	54,752	43,282	11	23,808	45,389	30,747		n/a				n/a		
Polk	1	20,932	34,932	24,127	8	38,050	45,963	34,573	2	25,442	41,690	26,298		n/a				n/a		
Randolph	2	22,818	34,341	27,061	6	28,600	47,736	33,942	7	23,858	43,347	30,258		n/a				n/a		
Richmond																				
Robeson		n/a				n/a				n/a			7	24,060	29,834	25,575	1	44,971	55,765	55,765
Rockingham		n/a				n/a				n/a				n/a				n/a		
Rowan	35	22,039	34,969	24,936	9	26,818	42,571	33,659	23	24,305	38,580	27,697		n/a				n/a		

County	Administrative Support				Senior Administrative				Utility Customer Service												
	No.	Min.	Max.	Actual	No.	Min.	Max.	Avg.	No.	Min.	Max.	Avg.	No.	Min.	Max.	Avg.	No.	Min.	Max.	Avg.	
Rutherford		n/a				n/a			7	\$26,211	\$40,478	\$27,962		n/a				n/a			
Sampson																					
Scotland	12	\$25,044	\$38,712	\$27,593	4	\$26,196	\$48,480	\$35,760	10	23,940	33,828	24,792		n/a				n/a			
Stanly	9	23,583	35,374	28,772	7	28,231	42,346	30,125	13	25,803	38,708	29,874	2	\$23,583	\$35,374	\$30,615	1	\$26,989	\$40,484	\$35,822	
Stokes																					
Surry	4	21,612	34,776	26,382		n/a			18	23,544	37,872	26,998		n/a				n/a			
Swain		n/a				n/a				n/a				n/a				n/a			
Transylvania	7	23,254	34,882	25,210	3	29,682	44,512	33,426	4	32,718	49,067	35,755		n/a				n/a			
Tyrrell		n/a				n/a				n/a				n/a				n/a			
Union	4	25,745	42,171	32,167	4	33,622	50,434	43,258	9	30,759	46,138	36,770	4	29,409	44,144	31,063		n/a			
Vance	1	22,788	36,456	26,016	5	24,876	39,804	28,606		n/a				n/a				n/a			
Wake	133	23,050	38,450	30,776	10	28,700	47,800	40,292	41	25,500	42,500	37,761		n/a				n/a			
Warren	15	19,643	31,521	21,629	8	23,876	38,314	24,691	8	21,657	34,752	25,924	2	23,876	38,314	23,876		n/a			
Washington		n/a				n/a			1	20,352	29,448	22,440	1	20,352	29,448	20,856	1	32,436	46,992	38,540	
Watauga	7	29,710	46,051	34,427	5	32,445	50,290	41,313		n/a				n/a				n/a			
Wayne	5	20,200	31,505	23,383	4	23,384	36,471	25,167	3	24,553	38,294	28,491		n/a				n/a			
Wilkes	1	22,948	35,569	26,193	6	24,868	38,545	28,691	4	21,176	32,823	25,593		n/a				n/a			
Wilson		n/a				n/a				n/a				n/a				1	28,488	48,132	31,442
Yadkin		n/a				n/a				n/a				n/a				n/a			
Yancey		n/a				n/a				n/a				n/a				n/a			